MISSION

Promote and support opportunities for people with developmental disabilities to live, work, learn and fully participate in their communities

VISION

Community integration for all people with developmental disabilities
Superintendent’s Message

Hamilton County Developmental Disabilities Services supports more than 7,800 people with DD in our community. We treat each person we serve as a unique individual and connect them to services to reflect the life they want. By collaborating with more than 800 certified providers, we’re able to support people to live a life that is important and meaningful to them, on their own terms.

In 2016 we made strides in several areas, including significant state legislation. Ohio became the first state in the nation to offer STABLE accounts, which allow people with disabilities and their families to save and invest money without losing eligibility for certain public benefit programs like Medicaid, Social Security Disability Insurance, and Supplemental Security Income. In addition, Gov. John Kasich visited St. Joseph Home in July to sign the legislation finally removing the “R-word” from Ohio law.

We expanded partnerships with providers in Hamilton County to raise the quality of service through trainings like Northstar Advantage and the provider-directed Gold Standard initiative. Our work with providers has become a model for the rest of the state, and we saw seven more Gold Standard providers added in 2016.

While some rules and trends have increased the number of individuals on the waiver waiting list, we vastly improved our internal processes for monitoring the needs of those waiting for waivers. Throughout the year, we connected many individuals on this list with needed services while they wait for a waiver. We were also able to provide waivers to more than 200 people on the waiting list.

The biggest change in 2016 was our transition out of providing direct services through Beckman, Franks, and Kidd adult centers. During the last few years, federal rules from the Centers for Medicare and Medicaid Services (CMS), along with several other mandates, have required our agency, and every county DD board across the state, to change the traditional ways services have been delivered for more than 40 years. Last May we began a formal process to find a provider to operate the adult centers. We chose this option to give individuals and families the greatest control over their services and provide continuity for those who wish to continue attending the adult centers. Beginning May 1, 2017 operation of Beckman, Franks, and Kidd adult centers will become the full responsibility of Active Day. The buildings will retain the names to honor the legacy of each center once this transition occurs. Although Hamilton County DD Services will no longer operate the adult centers, we will continue to provide quality monitoring and remain the source of funding for individuals.

The dedication, care, and patience of our staff at the adult centers has been unparalleled, particularly during these recent times of uncertainty. We are tremendously grateful for each and every one of these wonderful people.

While the path in 2016 was not always easy, I’m extremely proud of the progress our staff and our community have made in supporting opportunities for people with developmental disabilities to live, work, learn, and fully participate in their communities. I look forward to continuing these positive trends in the years to come. Thank you to all of our employees, board members, providers, families, and community stakeholders for your ongoing support of the work we do.

Alice C. Pavey
Superintendent
For nearly half a century, our agency has been an ally for those with developmental disabilities, ensuring the quality care and support they need to live the life they choose. As we enter 2017 and prepare to celebrate our 50 year anniversary, we remember our history of service while continuing to look toward the future. The way we support people has changed over time, but our commitment to helping people live a good life always remains.

At Hamilton County Developmental Disabilities Services, two guiding principles drive us in every action we take. The first reflects our agency vision: to move toward community integration in everything we do. The second is to build the capacity of community organizations to meet the needs of people with disabilities.

We recognize we’re not in this alone. We have a rich network of high-quality providers in Hamilton County, in addition to an extensive network of community partners and natural supports that help people with developmental disabilities live a good life. Continuing to provide training, collaborations, and support to help these organizations flourish is critical to the future and to our ability to achieve our mission of promoting and supporting opportunities for community participation.

Our 2016 Report to the Community gives an overview of how we support people, shares some of the specific work we did to improve last year, and highlights a few stories to give you a window into the lives of people we serve. We divided this report into multiple sections to reflect the different ways we support people:

- **Personalized Supports** explains the role of person-centered planning to ensure an individualized life plan and the necessary supports for each person we serve.

- **In the Community** looks at our expanding efforts to provide opportunities for people with DD to fully participate in their communities.

- **Health and Safety** explores the work we do to keep people safe.

- **High-Quality Providers** recognizes the role of more than 800 providers and how we’re helping them become even better.

- **Financials** reflects our commitment to transparency to taxpayers and other stakeholders.

Our agency’s focus is always ensuring quality care and support while efficiently using our available funding. And although we will no longer provide direct services through the adult centers, we will continue to plan, fund, and ensure the quality of services delivered by certified providers. I’m proud of our accomplishments in 2016, and I look forward to continuing to improve our ability to support people with developmental disabilities in Hamilton County. Thank you for your support.

Nestor Melnyk  
*Board President*

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**Board Members**

- **Andrew Magenheim**  
  *Vice President*
- **April Flagler**  
  *Secretary*
- **Robert Harris**  
  *Board Member*
- **Rene Brinson**  
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- **Stephen J. Jones**  
  *Board Member*
Personalized Supports

Our Service and Support Administrators (SSAs) work with people with disabilities and their families to create a life plan. SSAs use the person-centered planning model to foster advocacy and generate meaningful outcomes for each person we serve. Using this approach, SSAs help people identify the attributes that make them unique, including skills, relationships, and a vision for the future. We then use that knowledge to create an individualized plan that connects people with local service providers and puts the necessary supports in place, empowering them to achieve what matters most to them.

We also work with children younger than three and their families to address development issues. Through our Early Intervention program, professionals, including physical, occupational, and speech therapists, support families in their homes or in community settings to help children learn necessary skills and overcome developmental delays.

In 2016 we focused on improving our ability to provide quality, individualized supports to people at every stage of their lives, from babies to senior citizens. We continue to provide planning resources that connect families with information and opportunities to prepare for the future.

7,836
PEOPLE RECEIVED SERVICES

5,109
PEOPLE WITH SERVICE AND SUPPORT ADMINISTRATORS

974
AVERAGE MONTHLY EARLY INTERVENTION VISITS
Supporting Aging Caregivers

We were awarded the Future Is Now: Supporting Aging Caregivers grant from Ohio DD Council. It provides $50,000 per year over the next five years to help streamline and integrate aging and DD services. We will pilot small family-directed budgets to maximize safety and quality of life, as well as adapt Future Is Now planning sessions to meet the needs of aging caregivers.

Connecting to Resources

Our waiting list team has reached out to each person waiting for a waiver to assess their immediate needs and make referrals for alternative supports, including internal referrals to the transition, employment, and community integration teams. Additionally, we’ve collaborated with the Ohio Department of Developmental Disabilities to ensure that the state and local waiting lists mirror each other.

Navigating the LifeCourse

This year we joined local partners on Charting the LifeCourse training to help families plan for the future at every age or stage of life. We’re also working with local hospitals to support early resource and education for new parents. We continue to host regional information sessions, like Common Threads, and offer opportunities to participate virtually in statewide Family Advisory Council meetings so families are informed as their children grow.

Ken's Story

Ken loves riding his bike anywhere he can, but an accident rattled his confidence on two wheels. With help from his friends, local bike shops, and his provider, Ken is back on the road with a custom trike.

Zachariah's Story

Zachariah loves his job at Panera washing dishes and cleaning up the dining room, often at a pace that makes it hard to keep up and with his happy, contagious laugh echoing throughout the restaurant.
In the Community

Integration can be intimidating, but we’re here to support families and identify opportunities that fit each person’s unique needs and aspirations. We’re working to connect people with their communities and create real opportunities to make friends, engage with neighbors, land a job, and fully participate as citizens.

In 2016 we shifted our focus to empowering people with disabilities to more fully join their neighborhoods and communities as genuine, engaged citizens. History and experience have shown that regardless of a person’s level of disability, participating and contributing as a citizen is the safest, healthiest, and most productive way forward. We’re working with people to get involved with their communities, help their neighbors, support local business, do good civic deeds, pursue their passions, and, in doing these things, become the best neighbors in Hamilton County. We’re a primary navigator and essential support in helping people with developmental disabilities to live the life they choose.

549
PEOPLE RECEIVING SUPPORTED EMPLOYMENT SERVICES

498
PEOPLE RECEIVING TRANSITION SERVICES

25
PROVIDERS JOINED THE INTEGRATION INITIATIVE
Pursuing Integration

Our model gets people on the road to active citizenship and community participation. This initiative promotes real opportunities for people to live a life that fully reflects their choices. We’re connecting with partners to provide people with options to be part of their community. We began with four providers and have now invited every provider in Hamilton County to participate in this cutting-edge effort.

Vibrant Relationships

We’re supporting people to develop vibrant, lasting relationships to reduce loneliness and isolation while increasing independence. We’ve reshaped our service approach into a comprehensive plan that is already building partnerships beyond our system’s limitations. We’re constantly building networks and resources to enhance opportunities for better relationships with and for people by emphasizing engagement with others over simple activity.

Sharing Job Leads

We implemented an innovative approach to helping people find jobs by sharing job leads across multiple systems. By utilizing connections to other departments and systems, including Opportunities for Ohioans with Disabilities, local schools, and more, we’ve been able to better match potential employees to an employer’s need. This approach results in more people earning jobs and increased engagement from local businesses.

Matthew’s Story

Matthew works 20 hours a week at the Spring Grove Village Kroger. "I like talking with customers and co-workers, and making some money," he said. “It feels good to have a job. I’m proud of myself.”

Rost Gives Back

The students and staff at Rost School have come together to help those in need. Since the beginning of the school year, students in Kathi Spiller’s class have been volunteering to help Sissy’s Pantry.

READ THESE STORIES AT ANNUALREPORT.HAMILTONDDS.ORG
Health and Safety

We work tirelessly to ensure people we serve are healthy and safe. The Major Unusual Incident (MUI) Prevention department fully investigates all reports of abuse, neglect, exploitation, and other incidents against people with disabilities. Our investigators examine allegations to understand what happened and why, then put a prevention plan in place to reduce future risks. We also work with providers, law enforcement, and other members of the community to make certain all incidents are reported as quickly as possible.

Our behavior support team also helps prevent incidents by focusing on both real and perceived safety. Using person-centered practices, behavior support seeks to understand the path a person has traveled in life, their resiliency skills, and their personal history. Developing this comprehensive picture of a person’s unique life drives the support strategies to keep that person safe.

In 2016 we expanded partnerships with local law enforcement, improved access to report incidents, and used innovative practices like trauma-informed care to prevent unsafe incidents from happening.

- 1,103 investigations to ensure safety
- 50% reduction in restraints
- 46% decrease in unreported MUIS
24/7 Reporting Hotline

In August we launched a new hotline for reporting abuse, neglect, and other MUIs. This service allows anyone to call 24 hours a day, 7 days a week, and leave an incident report or speak directly to our staff for immediate assistance.

Professional Training

This year we continued to provide training through Hamilton County’s Crisis Intervention Team. This training for law enforcement and first responders occurs several times a year. Our MUI staff provides crisis intervention strategies, tips, and shadowing opportunities that equip professionals to ensure the health and welfare of people with disabilities.

Trauma-Informed Care

In 2016 the behavior support team concentrated on embedding trauma-informed care in our routine practice to increase safety and decrease risk for those we serve. This has allowed us to emphasize positive supports through compassionate understanding and respect, which has proven to be the most effective way to keep those we serve safe and happy.

Robert's Story

Robert has a visual impairment that can make crossing the street dangerous. Many streets do not have audible crossing signals, so Robert decided to do something about it by working with the city.

Victoria's Story

Victoria's shared living experience helps her feel safe at home. "I like the fact that I have people who love me," she said. "And I like the environment. It's really nice and comfortable."

SEE ROBERT AND VICTORIA'S STORIES AT ANNUALREPORT.HAMILTONDDS.ORG
High-Quality Providers

We connect people to service providers who fit their individual lives. The outstanding network of providers in Hamilton County forms the backbone of our system for supporting people with developmental disabilities. These stellar providers become more important every year as the traditional way services have been delivered for more than 40 years continues to change. We work to empower our local providers to offer the highest quality services possible.

We’re recognized statewide for responsive support to our providers through programs like Northstar Advantage, Gold Standard, and integration consultation. Each of these programs responds to providers changing needs and helps them improve services through training, resource materials, and information sharing with other providers to learn best-practices.

In 2016 we began the process of complying with federal mandates requiring that we no longer provide direct services and selected Active Day to operate Beckman, Franks, and Kidd adult centers. We chose this option to give individuals and families the greatest control over their services and provide continuity for those who wish to stay at the adult centers. Although the way we support people has evolved over our history, our longstanding tradition of caring for people with developmental disabilities will always continue.

- **802** Certified Providers
- **51** Providers Attended Training Sessions
- **78** New Providers
Provider Search

In 2016 we began completely rebuilding our provider search web app. The new app will launch in 2017. It’s a simple, intuitive and powerful tool that helps people connect with the service providers that best fit their unique needs and goals.

Training Opportunities

We provided multiple training opportunities to help providers hone their operations and prepare for various changes. These trainings included an ongoing class hosted by our funding team that provides valuable information to help providers successfully navigate the ins and outs of payment through the Medicaid Waiver program. We also host bimonthly provider forums to provide training and share important information.

Raising the Bar

Our Northstar Advantage and the provider-directed Gold Standard groups continue to help providers improve their procedures and services and reach their highest potential. This year we provided additional training and resource materials so provider agencies have the tools to locate, hire and retain direct support and management staff. Having high-quality staff at provider agencies means the best possible support to people with DD.

Gloria & Emma’s Story

When not visiting local museums or parks, or heading to restaurants, shops and movies, Gloria, Emma, and Jeremy are often creating new décor for their apartment that would make Martha Stewart jealous.

Amanda’s Story

Amanda loves art and wanted to create a place for fellow artists to create. So, with the help of her provider, Starfire, she developed a way to connect to other artists through a regular meet-up.

SEE GLORIA, EMMA, AND AMANDA’S STORIES AT ANNUALREPORT.HAMILTONDDS.ORG
FINANCIALS

2016 Revenue

- PROPERTY TAX LEVY: $73,148,727
- MEDICAID: $10,543,123
- PRIOR YEAR REIMBURSEMENT: $7,893,773
- STATE: $4,575,426
- SCHOOL DISTRICTS: $4,452,567
- FEDERAL: $763,883
- MISCELLANEOUS: $683,538

TOTAL REVENUE: $102,061,037

2016 Expenditures

- WAIVER PROGRAM: $33,836,669
- PERSONNEL: $31,802,732
- LEVY-FUNDED SERVICES: $14,033,642
- OPERATIONS: $5,180,673

TOTAL EXPENDITURES: $84,853,717
Federal Medicaid Waivers provide funding for 50% of individuals supported by Hamilton County Developmental Disabilities Services.

For each waiver service provided, Medicaid pays about 60% and HCDDS pays the remaining 40% using local levy dollars.

Medicaid waivers efficiently use our levy to secure more than $86 million of federal funding that’s reinvested in our local economy.

Medicaid waivers guarantee that people are free to choose any willing and qualified provider who fits their unique needs.

No matter what provider people choose, HCDDS coordinates all services ensuring quality standards while keeping people safe.

With more than 800 certified providers, people have a wide range of choices for quality services that offer the support they need.

How we fund services

When possible, HCDDS funds services through federal Medicaid Waivers. There are three different types of waives, each with different funding levels and requirements. All of them require HCDDS to pay about 40% of a service’s cost while Medicaid pays the remaining 60%. Funding services this way allows us to make the most of our local levy dollars and serve as many people as possible within a limited budget. When someone receives a waiver, we’re making a lifetime commitment to support that person’s needs, and we don’t take that commitment lightly.

Below are three examples of how a person might use each type of waiver and how the funding would break down. Remember, these are simply potential ways a person might use a waiver. Each person we serve has their own unique needs and goals, and our SSAs use person-centered planning to put supports in place that take that individuality into account.
### Level 1 Waiver

Level 1 Waivers make up 35% of Medicaid Waivers in Hamilton County.

I'm in my mid-thirties and live in an apartment with my boyfriend. I receive a few hours of in-home support each week from a provider to help with appointments as well as finding and participating in volunteer opportunities. I volunteer with my church, Girl Scouts, and various charity events. I work one day a week in the community as part of an Adult Day Array program. I also attend two other Adult Day Array programs, one twice per week and the other once per week.

<table>
<thead>
<tr>
<th>Item</th>
<th>Total Cost</th>
<th>Medicaid Share</th>
<th>HCDDS Share</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>In-home Supports</strong></td>
<td>$5,165</td>
<td>$3,099</td>
<td>$2,066</td>
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<tr>
<td><strong>Transportation</strong></td>
<td>$1,969</td>
<td>$1,181</td>
<td>$788</td>
</tr>
<tr>
<td><strong>Day Program</strong></td>
<td>$5,492</td>
<td>$3,296</td>
<td>$2,196</td>
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TOTAL COST: $12,626

MEDICAID SHARE: $7,576

HCDDS SHARE: $5,050

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### SELF Waiver

Self Waivers make up 2% of Medicaid Waivers in Hamilton County.

I am 15 years old and have a SELF waiver. I use it to attend a community respite program and to get support from a provider in my home, which I share with my family. The provider helps me learn to prepare food and other things that will allow me to become more independent in my home. They also work with me on communicating more effectively and expressing myself so others can better understand me.

<table>
<thead>
<tr>
<th>Item</th>
<th>Total Cost</th>
<th>Medicaid Share</th>
<th>HCDDS Share</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>In-home Supports</strong></td>
<td>$16,478</td>
<td>$9,887</td>
<td>$6,591</td>
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<tr>
<td><strong>Community Respite</strong></td>
<td>$4,122</td>
<td>$2,473</td>
<td>$1,649</td>
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TOTAL COST: $20,600

MEDICAID SHARE: $12,360

HCDDS SHARE: $8,240

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### Individual Option (IO) Waiver

IO Waivers make up 63% of Medicaid Waivers in Hamilton County.

I'm in my early forties and have an IO waiver. I use my waiver to receive supports in my home from a provider who is helping me learn skills to become more independent. My provider helps me with things like getting in and out of my wheelchair, preparing meals, and personal hygiene tasks. They also help me understand how to budget my money and how to support my daughter. I recently secured a community job, and I receive transportation to and from work.

<table>
<thead>
<tr>
<th>Item</th>
<th>Total Cost</th>
<th>Medicaid Share</th>
<th>HCDDS Share</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>In-home Supports</strong></td>
<td>$109,483</td>
<td>$65,690</td>
<td>$43,793</td>
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<td><strong>Transportation to Work</strong></td>
<td>$7,070</td>
<td>$4,242</td>
<td>$2,828</td>
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</table>

TOTAL COST: $116,553

MEDICAID SHARE: $69,932

HCDDS SHARE: $46,621
Certified Providers

A Ray of Hope
A.W. Holdings, LLC
Above and Beyond Services
ABTS Transitions
Academy Health Services, Inc.
Access Computers, Inc.
Access to Independence
Acclaim Home Health Services, Inc.
Achievement Center Ltd.
Active Day OH, Inc.
Active Learning Systems, Inc.
Activity, Inc.
Advocates For A Better Life Inc. DBA ABIL, Ohio
Affinity Healthcare Solutions, LLC
Alturcane Services
American Compassionate Care
American Ramp Systems
Amina Support Care LLC
Anmity Nursing Agency LLC
Amosoto at Home Senior and Disability Care
Andrew’s Home & Community Care Providing Services LLC
Angel Care Supportive Services LLC
Angel Heart Home Care LLC
Angels 4 Life, LLC
Anovicyare Home Health Agency LLC
Antoinette Nursing Service LLC
Apex Home Care, LLC
Aspen Community Living
ATG Connecticut Inc.
Balanced Care
Barrier Free Environment OH Inc.
Basis Home Inc.
Because You Matter LLC
Behavioral Treatments, LLC
Better Living HomeHealth & Medical Supplies, LLC
Beyond All Limitations LLC
Billy’s Supportive Hands LLC
Bittersweet Farms
Blessing Home Health Care LLC
Blissful Days LLC
Brown & Dawson Home Care LLC
Buckner Employment Service & Training
Butler Behavioral Health Services, Inc.
BWRAH, Inc.
Cajetan LLC dba HardyPro of Cincinnati
Camp Courageous Inc.
Care & Caring Nursing LLC
Care Medical, INC
Caregiver Grove LLC
Caregivers for Independence. LLC
Casuality Restoration Services, LLC
Catholic Residential Services of Archdiocese of Cincinnati
Cathy Carmen Care Facilities Inc
Children's Hospital Medical Center Rehab Equipment
Choices & Goals Inc.
Cincinnati Christian Adult Ministries Center
Cincinnati Healthcare LLC
Cincinnati Home Care, Inc.
Cincinnati’s Optimum Environmental, Inc.
Clovernook Center for the Blind and Visually Impaired
CLT Caring, Loving, Trusting
Comfort And Care Home Health Agency Inc.
Committed To Care, Inc.
Community Employment Services, Inc.
Community Options Inc.
Complete Care Providers LLC
Complete Care Supported Living Service Agency
Complete Health Care and Nursing Inc.
Comprehensive Care Management Solutions
Consulting Accreditation Resource Educators, LLC
Consumer Support Services
Consumer Support Services, Inc
Cornerstone Supported Living LLC
Courageous Care LLC
Covenant Contract Services, Inc.
CRC Division of Therapeutic Recreation
Creative Connections LLC
Custom Home Elevator & Lift Co Inc
Day Share Ltd
Deepereat Meals on Wheels
Developing Angels
Devoted Helping Hands
Divine Hearts Care Services
Do Good Health Care LLC
Donty Horton Home Care
E.C.I., Inc.
Each’s Teach’s Residential Services
East Side Day Academy
Easter Seals TriState, LLC
Echelon Hills Village, Inc.
Echo’s Haven
Elite Helping Hands
Elite Transitional Services LLC
Emerging Care Options
Empowering People Inc.
Empowering People Inc. dba CLW
EMRI
Envision Ohio
Ephany Home Care & Best, LLC
Everyday Living, Inc.
FaithWorks, Inc.
Family Bridges Home Care
First Community Home Care Services LLC
Focus on Choices, Inc.
Focus on Independence, LLC
Forbes Rehab Services Inc
Ford Care Services Inc.
Generations of Providers, LLC
Gifts Of Grace, LLC
Glenico Residential Services, Inc.
GMR Exceptional Care, Inc.
Golden Hands
Good Hope Care LLC
Good Samaritan Homes
GoA-Lust LLC
Graceful Care Agency
GraceWorks Enhanced Living
Gracious International Care Service
Greater Cincinnati Behavioral Health Services
Guardian Medical Monitoring, Inc.
Habilitation Opportunities of Ohio, Inc.
Halo
Halom House, Inc.
Hands On Hands LLC
Happy & Healthy Home care, LLC
Hattie Larlham Community Services
Healing Touch Health Services
Hearing Speech & Deaf Center
Hearing Speech and Deaf Center of Greater Cincinnati
Heaven Sent Agency
Helping Others Meet Expectations LLC
Home Care Network Inc
Home Living Arrangements for the Developmentally Disabled LLC
Homefront Nursing LLC
Hometouch Care LLC
Hopes Fulfilled LLC
HopeTree Care, LLC
Horizons of Hope
I C U Exceed
IKRON Corporation
In His Light, Inc.
In Living Support
Independent for Life
Independent Living Solutions
Interim Health Care of Cincinnati, Inc.
International Quality Healthcare Corp.
Intra-National Home Care, LLC
ISIS Home Healthcare and Staffing
Jabez Principle Health Services
Just For You Supportive Living LLC
JustUMe, LLC
Ken Bryan Construction Inc.
LaBelle Home Health Care Services LLC
Lawrence County Board of DD
LCD Nurse Aide Academy and Home Health Agency
Lend A Hands Services LLC
Liberty Care Agency
Light of Hope Supported Living Services LLC
Lipsence Home Health Care
Living Arrangements Inc
Living Transitions Adult Care Facility
Lordess Care and Medtrans LLC
Love Care Home Inc.
Loving Care Transitional Home
M.C. Mobility Systems Inc
Maggy’s Home Health Care
Maxim Healthcare Services, Inc.
Maximum Homecare LLC
Meda-Care Transportation Inc
MedAdapt, Ltd.
Melodic Inspirations Inc
Metro Transportation, Inc
Metazoa
Millenium Nursing Agency
Mills Fence Company
Miracle Health Agency, LLC
Morcan Health Care Providers
Molden Corporation
Mom’s Meals NourishCare
Montgomery Home Care Initiatives LLC
Motion Mobility and Design Inc.
Mullaney Pharmacy (Medical), Inc.
Multi Options Residential Enrichment, Inc.
My Independence LLC
N.O.W. Healthcare Solutions LLC
New Generation Home Health Care
New Hope & Horizons
New Horizon Center for Autism
New Transitions Adult Care Facility
Northstar Care Services, LLC
Ohio Community Support LLC
Ohio Consumer Care LLC
Ohio First Home Healthcare Inc.
Ohio Valley Goodwill Industries
Ohio Valley Residential Services, Inc.
Once At Home Care Solutions
Opportunities to Succeed, Inc.
Optimistic Medical Supply-Huppy LLC
People First Health Services, LLC
People Working Cooperatively Inc.
People’s Choice Residential Corp
Precious Life Center
Preferred Home Health Care LLC
Prime Care Nursing Services
Prime Home Care, LLC – Maineville
Prosperity Care, LLC
Providing Assisted Living Services LLC
Quality Care For Independence
Quality Care Nursing Agency
Queen City Med Mart Inc.
Quayley Home
Recruitment Unlimited Farm & Fun
Rem Ohio Inc.
Residential Concepts Inc.
Residential Homecare Services, LLC
Resourceful Companions
Rest Assured LLC
Right At Home
Rising To Attain Independence Self Sufficiency and Education
RMS of Ohio Inc.
Romy’s Plumbing, Inc.
Roslyn O’Hara Outreach Services LLC
Safe Haven Home Healthcare LLC
Sam’s Care LLC
Schiller Supportive Living, LLC
Seeing Beyond Disabilities
Sengstic LLC
Senior Independence
Sheffield Care, LLC
Southwest Home Health Care Inc.
St. Joseph Infant and Maternity Home
Stanton Home
Starfire Council of Greater Cincinnati
Stateline Medical Equipment
Stepping Stones, Inc.
Sunshine In Homecare and Assistance
T N T Residential Services
T.Herceg, Inc., dba SureHands Lift & Care Systems
T.J. Young General Contractor
Target Health Care LLC
Tender Care Supported Living LLC
The AMT Group, LLC
The Arc Of Ohio Inc.
The Center for Practical Living
The Glines Company, LLC
The Housing Network of Hamilton County
The In Good Hands Group
The Hale Institute
Three Women, Incorporated
Total Homecare Solutions, LLC
Toward Independence, Inc.
Tri County Visiting Nurses
Trinity & Nurile Solutions, Inc.
Tri-Star Scientific
Tri-State Premier Healthcare Services
Triumph Nursing Agency LLC
True Alternatives LLC
Trustaff Personnel Services
Ultimate Support Homecare Inc
United Seating and Mobility, LLC dba Numotion
University of Cincinnati
Valued Relationships Inc.
ViaQuest Day Services, LLC
ViaQuest Home Health and Hospice
ViaQuest Residential Centers
Vibrant Assisted Living LLC
Visionaries and Voices
Visions Home Care Services LLC
Vogel Woodworking LLC
Walk Of Joy LLC
Walker Construction
Wellness Residential Services
Westley Community Services
Winton Transportation
WMK Equity Holdings, LLC
Wrap Around Supportive Living
Wynn-Reeth, Inc.
YMCA Camp Kern
Yosi International, Inc.
You First Supported Living, LLC
Zang General Contractors, Inc.

And more than 500 independent providers